

Accessibility statement for the Winterton Town Council Website

This website is run by Winterton Town Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 200% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- most older PDF documents are not fully accessible to screen reader software
- Third party content, e.g. content served by the Facebook feed, Google reCaptcha or provided by other external organisations, is out of our control and we cannot guarantee that it meets the WCAG 2.1 Level AA requirements.

What to do if you cannot access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille please contact us using the details below:

- email: clerk@wintertoncouncil.co.uk
- call: **01724 488085**
- write: **The Ark, 52 West Street, Winterton DN15 9QF**

We'll consider your request and get back to you within 4 working days.

If you need directions to our office, please call or email us for those.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact the Clerk to the Parish Council on clerk@wintertoncouncil.co.uk or **01724 488085**.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Contacting us by phone or writing to us

Find out how to contact us at our [Contact Us](#) page.

Technical information about this website's accessibility

Winterton Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is fully compliant with the Web Content Accessibility Guidelines version 2.1 AA standard.

Disproportionate burden

Our accessibility evaluation is based on a basic check as we believe that, given the size and relative simplicity of our website, the cost of an external audit would place a disproportionate burden on the Parish Council.

Content that's not within the scope of the accessibility regulations

PDFs and other documents

Many of our older PDFs may not meet accessibility standards - for example, they may not be structured so they're accessible to a screen reader.

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services. For example, we do not plan to fix agendas and minutes published before that date.

Any new PDFs we publish will meet accessibility standards.

Third party content

Third party content, e.g. content served by the Facebook feed, Google reCaptcha or provided by other external organisations, is out of our control and we cannot guarantee that it meets the WCAG 2.1 AA requirements.

How we tested this website

This website was last tested on 17-Sep-2020. The test was carried out by manual and automated means by Kyanite Consulting Limited.

We tested the full website, available at <http://www.wintertoncouncil.co.uk>.

What we're doing to improve accessibility

We are listening to any accessibility concerns raised by residents or other website visitors and will review the website in a timely fashion should any concerns be forthcoming.

This statement was prepared on 15-Sep-2020. It was last updated on 17-Sep-2020.