

Issue	Responsibility	Contact	What you could provide
LITTER REMOVAL	NLC Streetscene & Landscape Division	01724 297000 customercontactcentre@northlincs.gov.uk	Location (photograph if possible) and estimate of size of area affected, description of litter type and quantity, when occurred and witness details
OFF-STREET CAR PARKING	NLC Safer Roads Team	01724 297000 customercontactcentre@northlincs.gov.uk	Location (photograph if possible), description of problem, vehicle(s) involved, frequency, nature of impact on road users
OVERHANGING TREES	NLC Environment Team	01724 297389 environment.team@northlincs.gov.uk	Location (photograph if possible), nature of impact on path/road users
ROGUE TRADERS	NLC Trading Standards Division	CONSUMER DIRECT: 0845 4040506	Location of business or description of person/vehicle, item/service being offered and contact details. Addresses visited
SHOPPING TROLLEY REMOVAL	NLC Streetscene & Landscape Division	01724 297000 customercontactcentre@northlincs.gov.uk	Location (photograph if possible)
DOMESTIC SMOKE NUISANCE	NLC Neighbourhood Response Team	01724 297627 environmental.health@northlincs.gov.uk	Location (photo if possible). Contact details of person affected. Nature, duration, frequency of problem

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SPEED LIMITS AND SPEEDING TRAFFIC	NLC Safer Roads Team	01724 297000 customercontactcentre@northlincs.gov.uk	Location, nature, duration, frequency of problem. Specific details of offending vehicles in appropriate cases
STREET FURNITURE DAMAGE	NLC Highway Maintenance Team	01724 297000 customercontactcentre@northlincs.gov.uk	Location and furniture item. Description of damage
STREET LIGHTING FAULTS	NLC Street Lighting Team	01724 297000 customercontactcentre@northlincs.gov.uk	Location and column number. Description of fault
TRAFFIC SIGNAL FAULTS	NLC Safer Roads Team	01724 297000 customercontactcentre@northlincs.gov.uk	Location. Details of fault (e.g. red light out, timings wrong etc)
UNDER AGE SALES: • Alcohol • Fireworks • Solvents • Tobacco	NLC Trading Standards Division	01724 297664 trading.standards@northlincs.gov.uk	Name & address of premises, witness details, when occurred
UNTAXED VEHICLES	DVLA - for immobilisation, removal and disposal	NATIONAL HOTLINE: 08000 325202	Location, description of vehicle, name of owner where known
ANTI-SOCIAL BEHAVIOUR	Humberside Police - for anti-social behaviour in progress in a public place	0845 6060222	Location, description of offenders and offenders' behaviour

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ABANDONED VEHICLES	NLC Neighbourhood Response Team	01724 297000 customercontactcentre@northlincs.gov.uk	Location (photo if possible), reg number, description of vehicle, when first seen and witness details
BLOCKED DRAINS AND SEWERS	NLC Neighbourhood Response Team	01724 297627 environmental.health@northlincs.gov.uk	Location (photo if possible), is sewage exposed, addresses of properties affected, when occurred
BUS SHELTER DAMAGE	NLC Highway Maintenance Team	01724 297000 customercontactcentre@northlincs.gov.uk	Location (photograph if possible), description of damage, nature of impact on users
COMMERCIAL NOISE	NLC Environmental Protection Team	01724 297561 environmental.health@northlincs.gov.uk	Location. Contact details of person affected. Nature, duration, frequency of problem
COMMERCIAL SMOKE	NLC Environmental Protection Team	01724 297561 environmental.health@northlincs.gov.uk	Location. Contact details of person affected. Nature, duration, frequency of problem
COUNTERFEIT GOODS	NLC Trading Standards Division	01724 297664 trading.standards@northlincs.gov.uk	Description of business/person/vehicle, item/service being offered and contact details.
DOG / LITTER BIN EMPTYING	NLC Streetscene & Landscape Division	01724 297000 customercontactcentre@northlincs.gov.uk	Location.
DOMESTIC NOISE	NLC Neighbourhood Response Team	01724 297627 environmental.health@northlincs.gov.uk	Location. Contact details of person affected. Nature, duration, frequency of problem

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DOORSTEP SELLERS	NLC Trading Standards Division	CONSUMER DIRECT: 0845 4040506	Description of person/vehicle, item/service being offered and contact details. Addresses visited. Report as soon as possible
FLY TIPPED WASTE	NLC Streetscene & Landscape Division	01724 297000 customercontactcentre@northlincs.gov.uk	Location (photograph if possible), description of person/vehicle, materials dumped, when and witness details
FLY-POSTING REMOVAL	NLC Streetscene & Landscape Division	01724 297000 customercontactcentre@northlincs.gov.uk	Location (photograph if possible), description of poster, person / vehicle, when and witness details
GRAFFITI REMOVAL	NLC Streetscene & Landscape Division	01724 297000 customercontactcentre@northlincs.gov.uk	Location (photograph if possible), description of graffiti, person / vehicle, when and witness details
HEDGEROW ENCROACHMENT	NLC Environment Team	01724 297397 environment.team@northlincs.gov.uk	Location (photograph if possible)
HIGHWAY DAMAGE	NLC Highway Maintenance Team	01724 297000 customercontactcentre@northlincs.gov.uk	Location (photograph if possible), description of damage, nature of impact on road users
LICENSING ISSUES	NLC Licensing Division	01724 297592 / 297750 licensing@northlincs.gov.uk	Details of issue (what, who, when, how long etc), location, description of person / vehicle, (photograph if possible) and witness details